

OCTOBER 2011

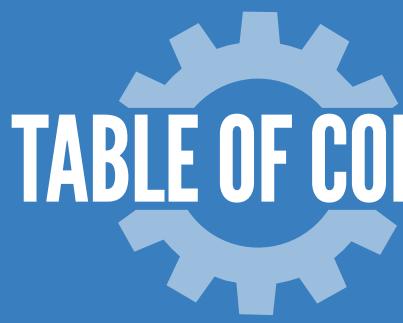


MISSOURI  
DEPARTMENT OF

## LABOR MONTHLY DASHBOARD MEASURES



LAWRENCE G. REBMAN, DIRECTOR



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OCTOBER 2011

## UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.5%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 11/15/11: **\$725,446,730.74**

Trust Fund Balance: **\$68,945,982.35**

Number of Employers in the Shared Work Program: **425**

Number of Affected Employees in the Shared Work Program: **29,378**

## SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in October: **636**

SIF Balance (as of 10/31/11): **\$12,499,269.62**

New Permanent Total Disability (PTD) Claims Paid: **0**

New PTD Awards: **20**

Average PTD First Payment: **\$0**

PTD Recipients: **1,032**

## WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$312,432.00**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$79,920.00**

Number of Missouri Miners Trained: **208**

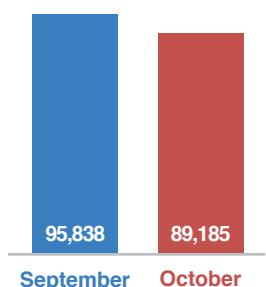
Number of Hazards Found at Missouri Mine Sites: **111**

Number of Miners Assisted by Hazards Removed: **605**

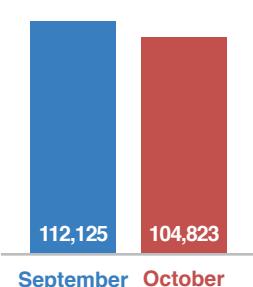
# DIVISION OF EMPLOYMENT SECURITY

Gracia Backer, Division Director

## CALLS ANSWERED



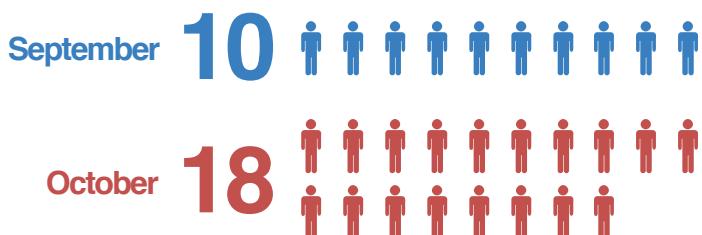
## CALLS IN QUEUE



## AVERAGE TIME CALLS IN QUEUE



## NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



## Help



## Priority



## UI CASES REFERRED FOR PROSECUTION

September **51** October **32**

## MONEY RECOVERED IN FRAUD\*

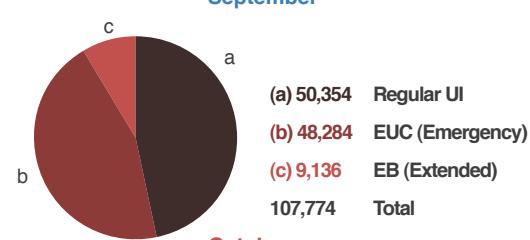
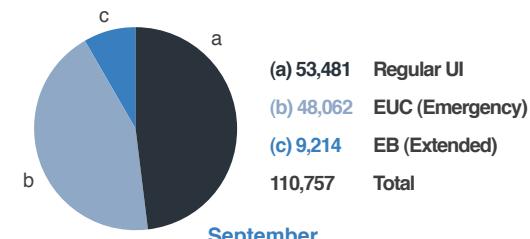
Sept. \$723,607 / Oct. \$657,371 / YTD: \$8,318,993

\*monthly totals are subject to change

## LABOR'S VENDOR ACCOUNTABILITY PROGRAM

More than **4,800** companies do business with the state. A cross match of our delinquent employer list and the state vendor list revealed as of October 24, 2011, **1,024** employers either owe unemployment contributions to fund the state's unemployment program or have not filed their quarterly reports with our office.

## PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



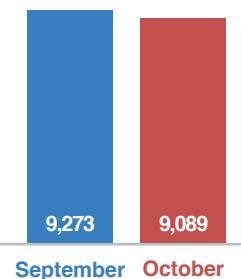
## DELINQUENT UNEMPLOYMENT TAXES COLLECTED



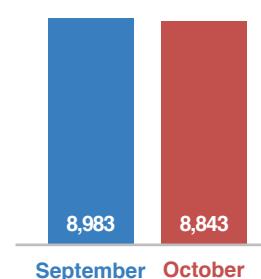
# DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

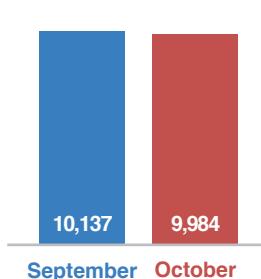
WORKPLACE INJURIES, FATALITIES  
(FROIs PLUS CLAIMS) REPORTED  
TO THE DIVISION



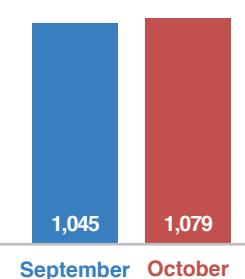
FIRST REPORTS OF INJURIES  
(FROIs) FILED



WORKERS' COMPENSATION  
CASES PROCESSED

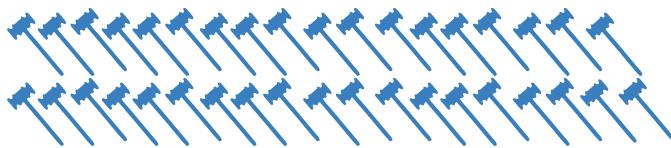


CLAIMS FOR COMPENSATION  
RESOLVED



## FRAUD & NONCOMPLIANCE CASES REFERRED FOR PROSECUTION

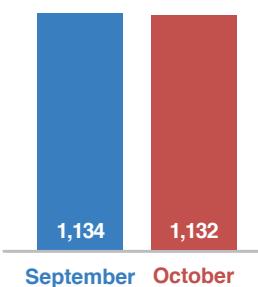
September **37**



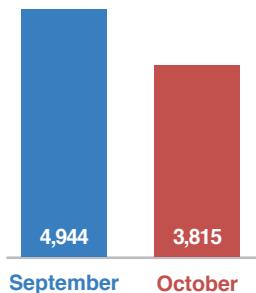
October **29**



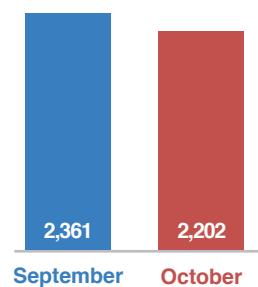
CLICKS ON "ARE YOU COVERED?"  
COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS

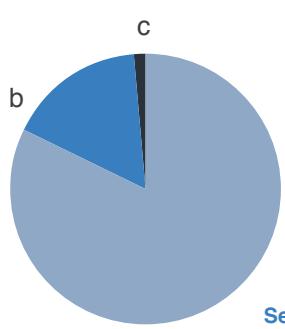


POLICY DETAIL INFORMATION  
REQUEST FROM CVS

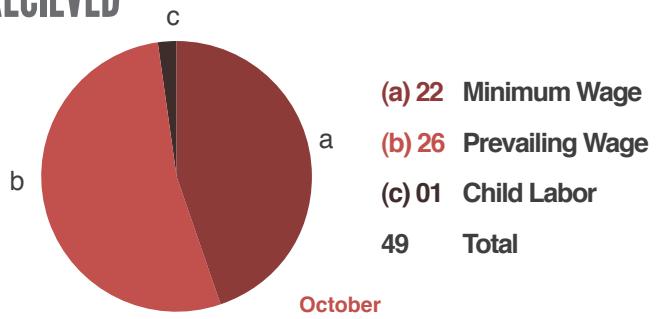


# DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director

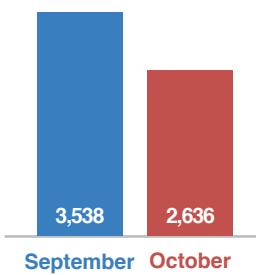


## COMPLAINTS RECEIVED



## CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



## INVESTIGATIONS CLOSED

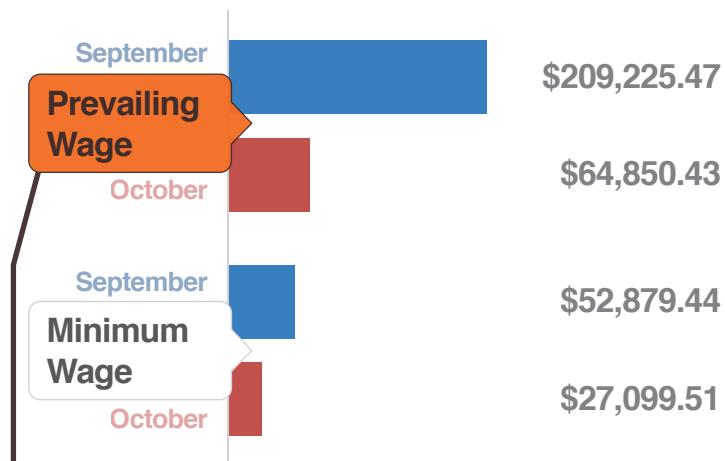


## CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

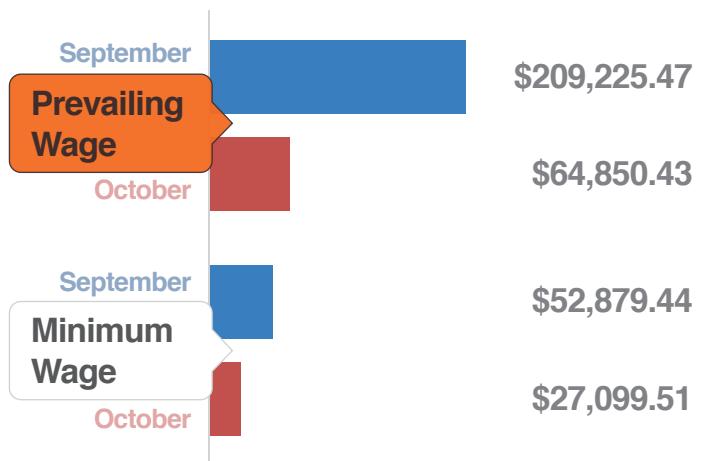
	Sept.	Oct.
Attorney General	0	1
Prosecutor	0	0

## AMOUNT OF RESTITUTION ASSESSED & COLLECTED

### Restitution Assessed



### Restitution Collected



• DID YOU KNOW? of the **\$314,485.34** restitution assessed first quarter, **95.3%** was collected.

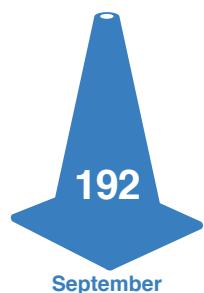
# DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director

## REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



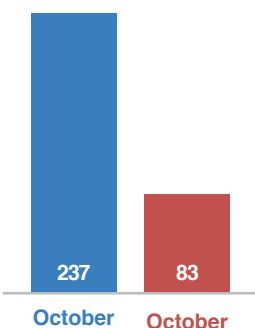
## HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



# MISSOURI COMMISSION ON HUMAN RIGHTS

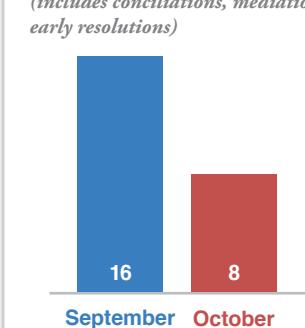
Alisa Warren, Executive Director

## CASES CLOSED



## CASES SETTLED

(includes conciliations, mediations, early resolutions)



## RIGHT-TO-SUE LETTERS ISSUED

38 Within 180 Days  
2 After 550 Days  
53 Total



12 Within 180 Days  
1 After 550 Days  
20 Total



## CASES SET FOR HEARING

Sept. 0 / Oct. 0

## CASES APPEALED IN CIRCUIT COURT

Sept. 0 / Oct. 0

## PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	September	October
Participants	370	151
Sessions	04	02

# WEBSITE HITS FOR SPECIFIC PAGES

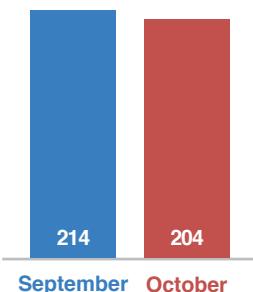
## DIVISION OF WORKERS' COMPENSATION WEB HITS

	September	October
Workers' Compensation	9,169	9,439
Second Injury Fund	533	573

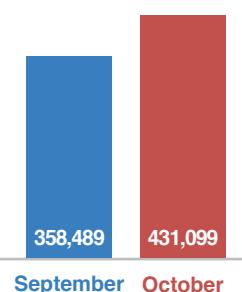
## DIVISION OF LABOR STANDARDS WEB HITS

	September	October
Minimum Wage	8,379	8,814
Wage & Hour	3,397	3,397

## ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

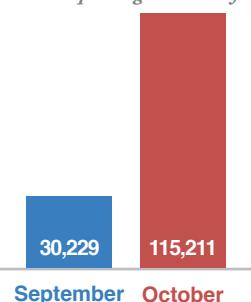


## UI INTERNET CLAIMS WEB HITS

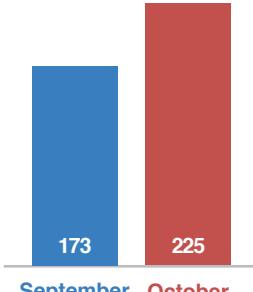


## USTAR WEB HITS

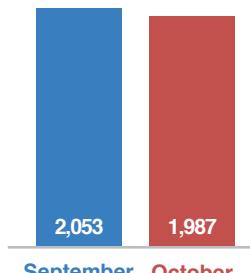
(the MO Unemployment State Tax Automated Reporting/USTAR System)



## WORKERS' SAFETY PROGRAM



## MISSOURI COMMISSION ON HUMAN RIGHTS



**TOTAL LABOR.MO.GOV  
WEBSITE HITS OCTOBER  
729,583**

**Total Views for MoLaborDept Channel: 126,692**

### Top 5 Viewed YouTube Videos

- How to File an Unemployment Claim in Missouri 69,031 views
- Phones are Busy 9,760 views
- Unemployment Extensions - What's next? 8,091 views
- Federal Benefits Phase-Out: Providing Better Customer Service 5,192 views
- Work Benefit Amount Calculator 4,340 views

### 5 Most Recent YouTube Videos

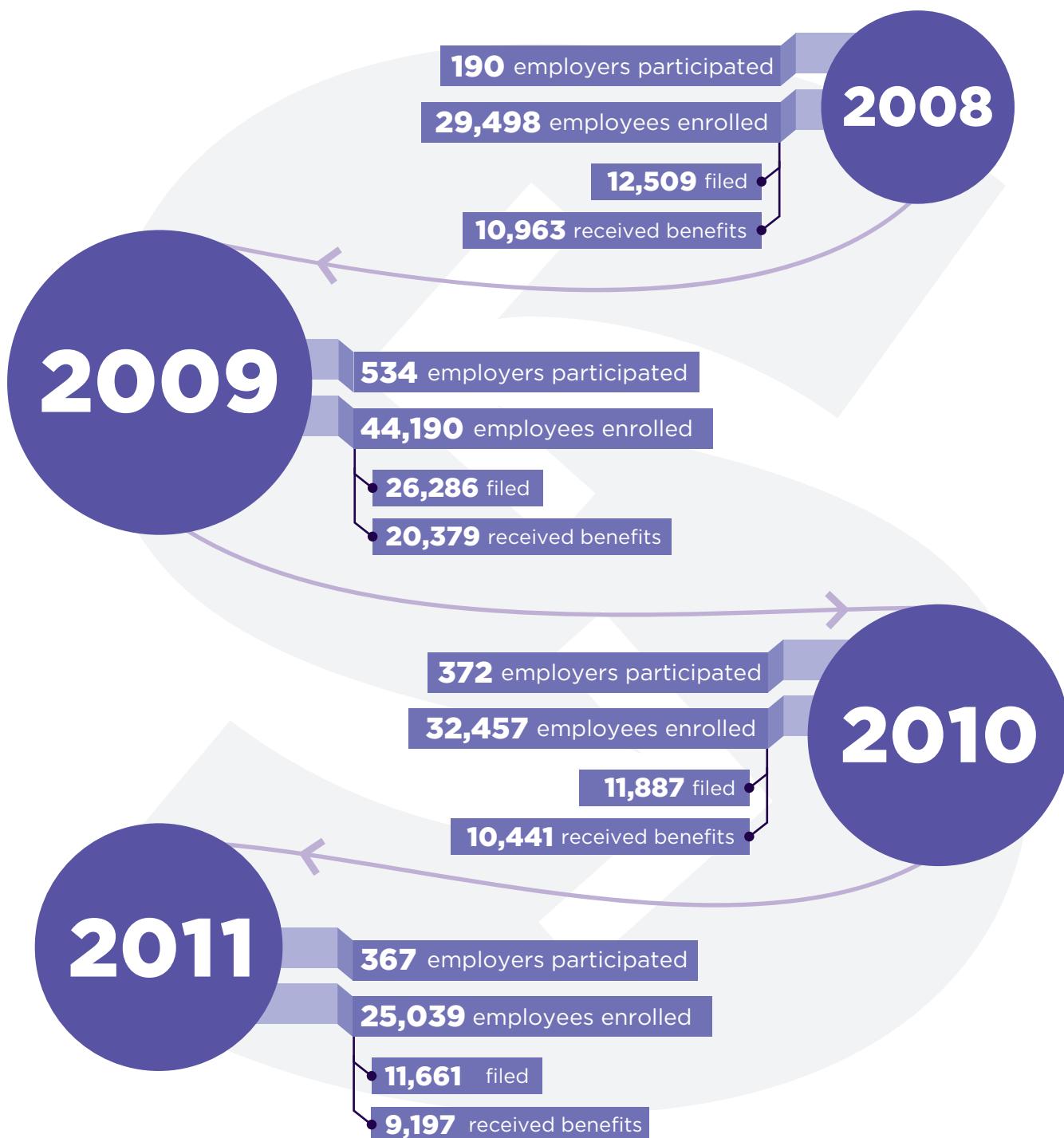
- Labor Talk Podcast: Missouri Auto Suppliers - Lear Corporation 147 views
- Veterans Day 2011 372 views
- New Rail Car Moving Cars and Missouri Forward 695 views
- GM Celebrates 100th Anniversary, MO Celebrates 1660 Jobs 375 views
- Gov. Nixon, Ford, UAW Leaders Announce New Auto Line and Jobs for Kansas City 593 views

### Featured Video on YouTube

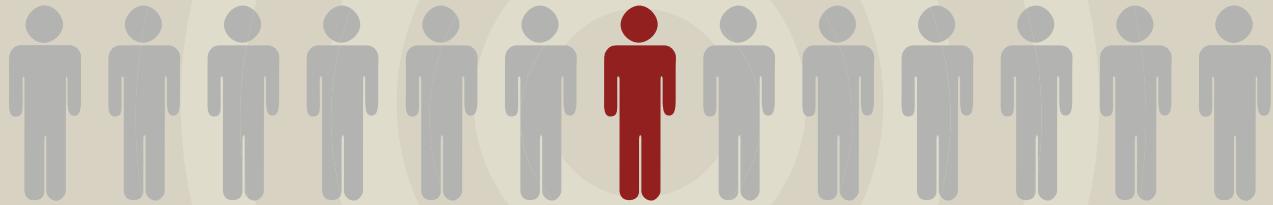
<http://youtu.be/UshSf26DgXU>

# SHAREDWORK

In efforts to secure existing jobs for Missourians and help ease some of the costs associated with running a business, the Department began actively promoting the **SHAREDWORK** program in 2009 to Missouri employers. As a result, program participation grew by 181% in just one year, saving 14,692 more jobs throughout the state.



# Are you **OFF THE BOOKS?**



## 1099 FRAUD - WORKER MISCLASSIFICATION

The Department increased efforts in identifying worker misclassification/1099 Fraud starting in 2009 which included more industry based targeted audits as well as the hiring of more staff. In addition, the Department launched a new campaign **Off the Books** to educate employers about their unemployment tax and workers' compensation responsibilities as well as inform employees about their rights as workers. **Off the Books** included a new website, a hotline number, online assessment, and access to free training for businesses and organization.

**573-751-1099** / HOTLINE



AS OF  
OCT. 31, 2011



[labor.mo.gov/offthebooks](http://labor.mo.gov/offthebooks) / WEBSITE

PAGE VIEWS

SEPTEMBER

1,430

OCTOBER

1,084

ASSESSMENTS TAKEN

1,612

990

AS OF  
OCT. 31, 2011

identified  
**6,990**  
misclassified workers

employed by  
**1,105**  
employers

additional amount owed by employers  
**\$1,047,639**  
due to misclassification